

Clark Ohlenbusch

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Education

University of Massachusetts, Boston | BA in Computer Science | May 2026

GPA: 3.6/4.0 | Dean's List | JFK Award Nominee | Student Senate & Elizabeth Hanopol Merit Scholarships

Experience

Product Manager / Forward Deployed Engineer (AI Security), Saviynt

Aug 2023 - Present | Contract | Boston, MA / Remote

- Served as product manager and technical lead for Zuma, an enterprise AI security platform, through general availability; defined developer experience requirements and multi-cloud discovery features.
- Ran the first live customer trial, defining scope and conversion funnel; contributed to 22+ enterprise RFPs/RFIs supporting ~\$15M in closed-won deals.
- Delivered technical AI training to 100+ global Solutions Engineers; instrumented gateway KPIs and Tableau reporting.

Co-Founder / Product Lead, Spoken (Voice AI Startup)

Sep 2025 - Mar 2026 | Boston, MA / Remote

- Co-founded a voice AI startup and led a distributed engineering team of 5-6 across product discovery, sprint execution, and production architecture.
- Shipped a 24/7 voice booking agent integrated with ResNexus CRM, achieving 65-75% autonomous call completion with human handoff for remaining calls.
- Negotiated a distribution partnership with Upside AI to access a potential market of 13,000 RV parks; developed pricing based on customers' front-desk staffing costs.

Creator & Lead Architect, Meno (Voice AI Learning Platform)

2025 - 2026 | Boston, MA / Remote

- Founded a voice AI assessment platform on Google Vertex AI; conducted 30+ professor interviews to guide product strategy and focus outreach on department chairs and teaching centers.
- Secured pilots at 2 universities (Boston College and UMass Boston); coordinated faculty needs, university IT security reviews, and student-consent requirements for cohorts up to 250 students.

Consultant, AI Development, Calico Care

Oct 2024 - Present | Part-time | Boston, MA

- Designed voice AI for chronic-disease patient outreach; built 12+ automated safety and quality test scenarios and added Portuguese and German support.

Teaching Assistant, CS240 (Coding in C), UMass Boston

Jan 2024 - Feb 2026 | Boston, MA

- Supported CS240 across 5 semesters, including a 65-student class; led labs and office hours, debugged C programs and Linux workflows, and provided individual mentorship.

Research & Presentations

Voice AI Research, Northeastern University (CHAI Lab)

Oct 2025 - Present | Boston, MA

- Deployed a between-subjects experiment with 140 participants to test how conversational formality affects older adults' empathy, trust, and adoption intention; built a live dashboard with p-values and manipulation checks.

LLM Research & Technical Presentations, UMass Boston

Fall 2025 - Present | Boston, MA

- Prepared and delivered a technical research talk on LLM data-race resolution using static analysis tools via MCP at the New England Programming Languages and Systems Symposium (NEPLS), Boston University (Nov 2025).

Awards

- **AstraZeneca Global Health Hackathon - 2nd Place:** Led a team building voice AI to detect early Alzheimer's onset.
- **UMass Boston AI Symposium Hackathon - Crowd Favorite (\$1,000):** Led a team building a voice analysis model to identify distress in patients with chronic disease.

Technical Skills

Programming: Python, SQL, JavaScript/TypeScript, C, Rust | **AI/ML:** LLM integrations, voice AI, RAG, MCP

Platforms & Tools: AWS Bedrock, GCP Vertex AI, Azure AI Foundry, VAPI, Supabase, Tableau, Git, Docker